



# Services beyond risk transfer

Zurich Resilience Solutions – a newly created unit dedicated to offering risk management services.

Through Zurich Resilience Solutions, we are combining our profound relationship with our customers and 150 years of industry experience to support existing and new customers. We provide specialized insights and tools to support you with solutions addressing traditional and evolving risks – above and beyond insurance.



**Zurich Resilience Solutions (ZRS) has been created to address a rapidly changing risk landscape, with a new, truly holistic approach to supporting your risk management and helping you to build your resilience.**

Combining our close relationship and in-depth knowledge of your operations with our industry expertise, **ZRS** is a key exponent of our promise to build a brighter future together with existing and new customers.

Many organizations suffer from a lack of relevant and reliable data, tools and insights to help them manage and mitigate risk.

The **Zurich Resilience Solutions** model is designed to address this by providing you with genuine, valuable insights into specific issues, and solutions based on our extensive knowledge of your business, our own analyses and unrivalled access to data. We will be able to pre-empt your needs and equip you to take prompt measures to tackle challenges before they can develop.

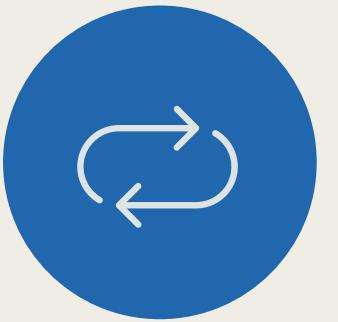


Zurich Resilience Solutions cements our vision and promises to be one of the most responsible and impactful businesses in the world.

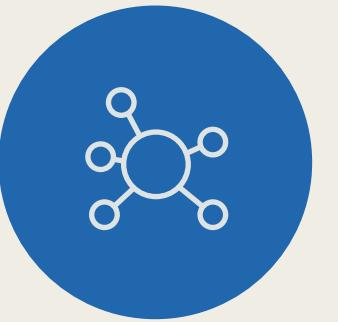
**Underlying our holistic ZRS offering is a modular, targeted approach:**



Taking Risk Engineering  
to the next level



Addressing your needs  
as they evolve



Developing new  
services and solutions

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## Underlying our holistic ZRS offering is a modular, targeted approach:



Taking Risk Engineering  
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We are providing you as our customer with direct access to the expertise of our network of 750 Risk Engineers based in 40 countries, who operate worldwide to conduct some 60,000 risk assessments annually, plus countless Zurich experts in a variety of fields. In addition to this wealth of experience, you will continue to be able to leverage cutting-edge tools, including our award-winning [Zurich Risk Advisor](#) for self-assessment. Our tools are subject to ongoing refinement and enhancement, based on your feedback as a user.

Our Risk Engineering services themselves cover a hugely broad variety of areas of risk – far beyond property – including, for instance, employer's liability, construction, motor fleet and general liability.

Further information on our Risk Engineering services, including which are most relevant to your business, plus a useful factsheet for you to download, can be found [here](#).



Access our network of **750 Zurich Risk Engineering professionals**



Carrying out **60,000 risk assessments per year**



A global operation with **offices in 40 countries**

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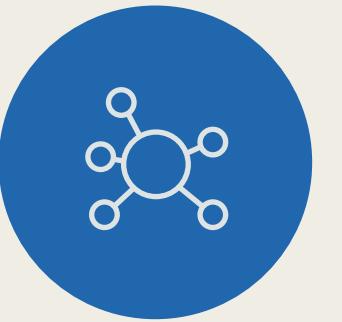
### Underlying our holistic ZRS offering is a modular, targeted approach:



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We are addressing your risk management challenges with our Risk Engineering solutions and our aim is to be your trusted partner to help you manage other areas of risk also. In many cases, we have the knowledge and capability ourselves, and where we lack such expertise, we work with specialized, world-class experts to serve you in the best possible way.

In particular, the pressing threat to businesses and society as a whole of global warming and related extreme weather events is the focus of our new [Climate Change Resilience Services](#) – a unique offering from Zurich. Helping you to quantify climate change risk, it provides insights on current and potential future risks, and identifies adaptation actions that can be implemented now and in the future.

Similarly offering state-of-the-art solutions to today's real-world concerns, we currently have in place close strategic agreements with specialists in certain areas. Two examples are our [Supply Chain Risk Management Services](#), in association with riskmethods, and our [Zurich Cyber Security Services](#), leveraging the expertise of CYE, one of the leading specialists in cyber services.

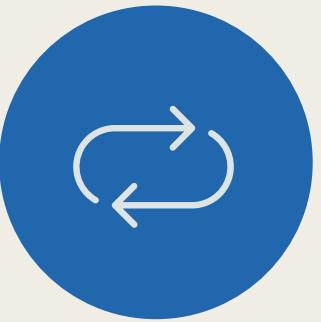
To support you in increasing your resilience, we will also be developing further proprietary services. In this way and by learning more about the specifics of your own business, we will ensure every component of our offering keeps up with the times and your requirements.

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The current risk landscape is changing and evolving faster than ever before. In order to help mitigate your current and future risks, and provide you with tools and insights you need to help you tackle whatever the future may hold, we promise to work continually alongside and with you. We are determined – by maintaining a profound understanding of your needs – to offer new services and solutions of demonstrable value to your organization.

## What our customers say:

“We specifically value Zurich’s Risk Engineering services, as it helps us to improve the resilience of our operations”

“Zurich has demonstrated long-term partnership... takes a holistic approach towards the customer, not product silo thinking. [It offers a] dedicated client team with a strong relationship leader who is willing to talk / promote internally the client’s case”

Our aim through **ZRS** is to empower you in identifying, assessing and proactively managing the complex and, in some instances, uninsurable risks that you face daily – and help prepare you for whatever may come next.

**For more information, please speak to your regular Zurich representative.**



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