

# Introducing Zurich's **opendoor**<sup>™</sup>

## Access & Monitor your Data

Zurich's **opendoor**<sup>™</sup> is a simple, easy-to-use claims inquiry portal that allows you to access the Zurich claims system. It provides access to your motor fleet claims 24/7.



## How will **opendoor**<sup>™</sup> help you?

### Log-in

Access to **opendoor**<sup>™</sup> is easy. The only requirement is a fixed IP address together with an email address to log-in. Simply sign-up online for your secure log-in to **opendoor**<sup>™</sup> or call your insurance broker.

### Access 24/7

Access live claims data for your motor fleet. Access is instantaneous and available 24/7. For example, you can view an assessors report as soon as it is received by a Zurich Claims handler. A limited level of access can be granted to managers or employees looking after specific areas of your business to enable them to report on their divisions' claims history.

### Monitor performance

**opendoor**<sup>™</sup> allows you to monitor your motor fleet claims at every level of your business i.e. branch, subsidiary, or employee.

**opendoor**<sup>™</sup> is fully transparent and ensures our claims specialists handle your motor fleet claims quickly, efficiently and within agreed service standards.

### Your data

Export and save your claims data in the most commonly used formats today i.e. PDF, CSV, XLS. Collate your claims data with any telematics data you may already be using.

For any further information in relation to **opendoor**, please contact your insurance broker.

<https://opendoor.zurichauto.co.nz>

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