



Commercial Insurance

# Zurich International Programs



## Manage Risk Worldwide.

At Zurich, we're proud of our ability to help protect businesses that operate internationally. We have built a powerful network of Zurich offices and insurance partner companies that gives our customers consistent, excellent service wherever they operate.

## Our network includes:

**Over 210**  
countries and territories<sup>1</sup> covered

**Over 8,200**  
international programs

**Over 57,000**  
local policies

**1,900**  
professionals dedicated and trained to  
manage international programs

Global team of **over 500** International  
Programs certified claims professionals

**750**  
risk engineers worldwide

## The Zurich difference

Managing one of the world's largest networks spanning over 210 countries and territories<sup>1</sup>, Zurich is a market leader and has earned the trust of our customers to take care of their global insurance needs. Additionally, with our strong credit ratings, Zurich has a firm foundation of financial strength<sup>2</sup>. This means we're able to provide a broad service offering, from structuring your program to managing claims. To give you a consistent standard of insurance protection, we offer:



**A dedicated team** taking a 'whole account' approach to building transitioning and managing your program.



**Programs to suit** companies of various sizes, customized and aligned to fit your business strategy.



**Cross-border regulatory alignment** which helps you align policies with the applicable local requirements.



**One global service platform** which provides premium invoice and policy issuance delivery, supports the movement of premium and helps with claims payment handling.



**Rapid policy issuance** and other performance metrics tracked and communicated to customers and brokers in comprehensive service reports.



**Loss data and risk analysis** for your program with My Zurich our industry leading risk management portal.

## Benefit from Zurich's strong and efficient network

Zurich's global network is managed through an innovative system of regional Zurich International Programs Network Service Centers and carefully selected local insurance partners who are leaders in their countries and strategically located around the world. The Zurich International Programs Network Service Centers are staffed by insurance professionals who understand the laws and cultures of the regions they cover, giving them the ability to apply local knowledge to global programs and to ensure consistent service across the network.

## A dedicated team to manage your program

Your Zurich International Program is led by a dedicated single point of contact and supported by a team of customer service specialists who provide transparent communication and collaborate with you throughout your program's life cycle. Your Zurich team includes:

Attentive service specialists who make sure the program is delivered efficiently and on time.

Experienced claims professionals with a global and local perspective.

Specialized risk engineers dedicated to helping reduce operational risk, safeguarding employees and avoiding environmental damage.

Dedicated international underwriters working with you and your broker using

Zurich's exclusive Country Guide, a comprehensive internal database that includes vital country-specific underwriting information.

Skilled captive professionals across the globe who help deliver a consistent captive fronting program.

<sup>1</sup>Based on ISO 3166

<sup>2</sup>For complete financial information about the Zurich Insurance Group and ratings for Zurich Insurance Company Ltd. and its subsidiaries, access [www.zurich.com](http://www.zurich.com). For information about the ratings of Zurich American Insurance Company, access the ratings section on [www.zurichna.com](http://www.zurichna.com). Insurance product obligations are the sole responsibility of each issuing insurance company. For example, only the assets of Zurich American Insurance Company (and no other assets of the Zurich Insurance Group) are available to meet its obligations for the performance of its products.

## Zurich's industry-leading tools give you more control

Zurich's International Program System provides one global service platform for our entire network. It helps ensure program goals are met and provides a transparent view of program data for our customers and their brokers.



My Zurich provides 24/7 access to information relating to your program including claims and program data, risk assessment, risk insights and self-service capabilities - putting you in control.



Zurich Global Program Support (GPS) Tool simplifies the process of putting together international programs, enabling the monitoring of regulation globally as it continually evolves, and helping businesses across multiple industries to ensure alignment with all laws and their out-of-territory insurer tax obligations.

## A Zurich International Program covers:



Property



General Liability



Motor Fleet



Engineering Lines



Marine



Professional Liability



Directors & Officers



Commercial Crime



Corporate Accident  
& Business Travel



Security & Privacy



Product Liability

and more...

## For more information: [zurich.com](https://zurich.com)

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